## **TERMS AND CONDITIONS**



## All customers participating in a Blazing Saddles Adventures Eco tour or renting an e-bike must complete and sign a release of liability waiver.

All minors (18 years and under) require a guardian signature on their waiver

**Check in Time:** 15 mins before your tour at our gazebo located on the Locavore patio

**Weather:** Our tours go rain or shine! Dress for the weather. Closed-toe shoes essential.

**No Shows:** No Shows will also be charged at full tour price. A rescheduling fee will be charged if a change is made within 24hours of the original booking.

## **Cancellation Policy:**

Cancellations made within 12 hours prior to tour departure will be charged at the full price.

Cancellations made within 24 hours prior to tour departure will be charged a 20% cancellation fee. If the tour or rental is rebooked Blazing Saddles will apply the amount of the cancellation fee towards the new booking.

Cancellations that are made outside of the 24-hour cancellation policy are subject to a full refund.

Blazing Saddles Adventures reserves the right to cancel tours due to inclement weather, foreseeable hazards, insufficient bookings or events beyond our control. In these events, full refunds will be offered.

Please check your booking information carefully to ensure that all information is correct and that we have answered all your questions

## \*\*\*UPDATED COVID RESPONSE\*\*\*

In the event you feel sick prior to your tour, please contact us immediately to reschedule your booking at no charge in the first instance or cancel at no charge if no alternative option is available.

Please feel free to contact us at <u>info@blazingsaddlesadventures.com</u> or **604-815-7696** you have any further queries or issues making a booking.

